

# Buyer-Seller Messages

Review all your communication between yourself and your buyers. You can view the message details or the related order information. [Learn more](#)

**Received messages** | **Sent messages**

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This message was marked as not needing a response. [Learn more](#)

**RE: Inquiry from Amazon customer Maison Terre**

From: [Maison Terre](#) (lbymbj550j2kq7d@marketplace.amazon.com)

Sent: Tuesday, August 2, 2016 5:23 PM

To: Tree Leaves Oracle (leafworks@yahoo.com)

We have opened a case against you with Amazon and have noted your fraud in the listing. What part of this do you not understand? Your listing reads "by Maison Terre."

On Aug 2, 2016 3:28 PM, "Sarah Brown" <[e-mail address removed]> wrote:

You do NOT sell Maison Terre brand-name products. Your listing is fraudulent. Remove it.

On Aug 2, 2016 3:22 PM, "Tree Leaves Oracle - Amazon Marketplace" <[e-mail address removed]> wrote:

once again we've gone through this. We will not remove it. Check your amazon history with this stupidity you keep trying to monopolize on. We will never remove it,.

==

Did this solve your problem?

If yes, click here:

If no, click here:

(We will share this feedback with the seller to help them improve their service in the future.)

[commMgrHmdToken:A2ZNONTM8BIOXP]  
--- Original message ---

Your listing of Burdock Root by Maison Terre is fraudulent. Maison Terre is the only seller of Maison Terre products on Amazon. Remove it. In the meantime the listing, which we control will reflect your fraud.

**Need some help?**  
[Buyer-Seller Messaging Service Help](#)

**Tools and resources**  
[Alternate Address](#)  
[Manage E-mail Templates](#)

**Seller contact response metrics**  
 7 day average response time 3.4 hours  
[View All](#)

----- End message -----

For Your Information: To help arbitrate disputes and preserve trust and safety, we retain all messages buyers and sellers send through Amazon.com for two years. This includes your response to the message above. Amazon.com uses filtering technology to protect buyers and sellers from possible fraud. Messages that fail this filtering will not be transmitted.

We want you to buy with confidence anytime you purchase products on Amazon.com. Learn more about Safe Online Shopping (<http://www.amazon.com/gp/help/customer/display.html?nodeId=551434>) and our safe buying guarantee (<http://www.amazon.com/gp/help/customer/display.html?nodeId=537868>).



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If you believe this message is suspicious, please report it to us [here](#)

**Reply**

[Insert E-mail Template](#)

Please limit your text to less than 4,000 characters.

4000 characters remaining



**Add attachment**

**Back**

**Reply**