

Buyer-Seller Messages

Review all your communication between yourself and your buyers. You can view the message details or the related order information. [Learn more](#)

Received messages | **Sent messages**

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You [responded](#) in 41 minutes on Sunday, August 7, 2016 7:14 PM

RE: Inquiry from Amazon customer Maison Terre

From: [Maison Terre](#) (lbymbj550j2kq7d@marketplace.amazon.com)

Sent: Sunday, August 7, 2016 6:33 PM

To: Tree Leaves Oracle (leafworks@yahoo.com)

Thanks for the evidence that Amazon asked us to get.

On Aug 4, 2016 6:33 PM, "Sarah Brown" <[e-mail address removed]> wrote:

You are incorrect. The sell yours option is for those who actually do sell the same product. If you are a computer store and sell Acers, HPs, etc. you have the option to sell whatever models you actually do sell. You cannot co-opt an ASIN for an HP and sell a Chinese knockoff instead. This is no different. We don't care if you sell a ton of burdock root. You cannot claim, however, that you sell our name-brand burdock root. Your are clearly ignorant of trademark and copyright law. Unfortunately for you, you have already been reported to Amazon. Your listing speaks for itself. You clearly state that you sell the product by Maison Terre yet you buy it from Frontier.

On Aug 4, 2016 6:18 PM, "Tree Leaves Oracle - Amazon Marketplace" <wrt0k6mcgzm2zph@marketplace.amazon.com> wrote:

you have been reported to Amazon. Also, attacking our company elsewhere is ridiculous. Shows how immature your company is. You were wrong last fall when you did this last time, Amazon keeps track of your immaturity and it will eventually lead to you being unable to sell on amazon. We are in full right to sell this product. You do not own a monopoly on it. Otherwise, Amazon would not provide a "Sell yours here" button for others to list it and allow others to sell it. You do not grow Burdock Root. You buy it from a wholesaler like we do, re-label it, and re-sell it. Grow up.

==
Did this solve your problem?

If yes, click here:

If no, click here:

Need some help?

[Buyer-Seller Messaging Service Help](#)

Tools and resources

[Alternate Address](#)

[Manage E-mail Templates](#)

Seller contact response metrics

7 day average response time 3.4 hours

[View All](#)

(We will share this feedback with the seller to help them improve their service in the future.)

[commMgrHmdToken: A2ZNONTM8BIOXP]
--- Original message ---

We have opened a case against you with Amazon and have noted your fraud in the listing. What part of this do you not understand? Your listing reads "by Maison Terre."

On Aug 2, 2016 3:28 PM, "Sarah Brown" <[e-mail address removed]> wrote:

> You do NOT sell Maison Terre brand-name products. Your listing is
> fraudulent. Remove it.

>
> On Aug 2, 2016 3:22 PM, "Tree Leaves Oracle - Amazon Marketplace" <
> [e-mail address removed]> wrote:

>
>> once again we've gone through this. We will not remove it. Check your
>> amazon history with this stupidity you keep trying to monopolize on. We
>> will never remove it,.

>>
>> --- Original message ---
>>

>> Your listing of Burdock Root by Maison Terre is fraudulent. Maison Terre
>> is the only seller of Maison Terre products on Amazon. Remove it. In the
>> meantime the listing, which we control will reflect your fraud.

>>
>>
>>
>> ----- End message -----
>>

>> For Your Information: To help arbitrate disputes and preserve trust and
>> safety, we retain all messages buyers and sellers send through Amazon.com
>> for two years. This includes your response to the message above.
>> Amazon.com uses filtering technology to protect buyers and sellers from
>> possible fraud. Messages that fail this filtering will not be transmitted.

>>
>> We want you to buy with confidence anytime you purchase products on
>> Amazon.com. Learn more about Safe Online Shopping (
>> [http://www.amazon.com/gp/help/customer/display.html?nodeId= 551434](http://www.amazon.com/gp/help/customer/display.html?nodeId=551434)) and
>> our safe buying guarantee (
>> [http://www.amazon.com/gp/help/customer/display.html?nodeId= 537868](http://www.amazon.com/gp/help/customer/display.html?nodeId=537868)).

>>
>>
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>

----- End message -----

For Your Information: To help arbitrate disputes and preserve trust and safety, we retain all messages buyers and sellers send through Amazon.com for two years. This includes your response to the message above. Amazon.com uses filtering technology to protect buyers and sellers from possible fraud. Messages that fail this filtering will not be transmitted.

We want you to buy with confidence anytime you purchase products on Amazon.com. Learn more about Safe Online Shopping (<http://www.amazon.com/gp/help/customer/display.html?nodeId=551434>) and our safe buying guarantee (<http://www.amazon.com/gp/help/customer/display.html?nodeId=537868>).



[Screenshot_2016-08-07-20-25-19.png](#)

If you believe this message is suspicious, please report it to us [here](#)

Reply

[Insert E-mail Template](#)

Please limit your text to less than 4,000 characters.

4000 characters remaining



Add attachment

Back

Reply

